

Problem with PDF invoices in TPN Invoicing

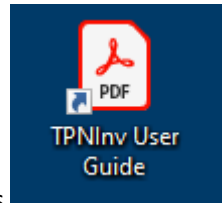
Symptom – Invoices have been printing properly but all of a sudden they fail.

Most likely cause – Microsoft update has altered the PDF default program from Adobe Reader to the Microsoft Edge Browser. This may occur during a Windows Update.

Check the symbol on the screen on a PDF document. It may look like this –



but it should look like this



Solution – go into Default Programs and alter the default program from Edge back to Adobe.

Alter from this -

🏠 Choose default applications by file type

.pdf
Microsoft Edge PDF Document



Microsoft Edge

To this -

🏠 Choose default applications by file type

.pdf
Microsoft Edge PDF Document



Adobe Acrobat Reader DC